

# Managed Service Provider vs. Internal IT



There are many benefits in hiring an experienced MSP.










Let's take a look at some of the key differences from having an internal team.



## Managed Service Provider

vs.

## Internal IT

Predictable flat-rate monthly fee	<b>Cost</b> 	Salaries and health benefits per employee
Proactive monitoring of all business applications and hardware	<b>Technical Support</b> 	Tends to troubleshoot day-to-day issues
Access to highly trained certified technicians	<b>Skill</b> 	Depends on internal team capabilities and knowledge
Fully staffed help-desk 24/7/365	<b>Availability</b> 	Mostly during business hours
Tier 1,2,3 support	<b>Escalation</b> 	Internal team
Access to all the most advanced equipment and software	<b>Technology</b> 	Limited to what is provided by the company
Less	<b>Control</b> 	More
Very Scalable	<b>Scalability</b> 	Lacks scalability and flexibility
Access to all the most advanced security technology	<b>Security</b> 	Limited to what is provided by the

**There are much more benefits from experienced MSP.  
To learn more about Plasma Networks, contact us today!**